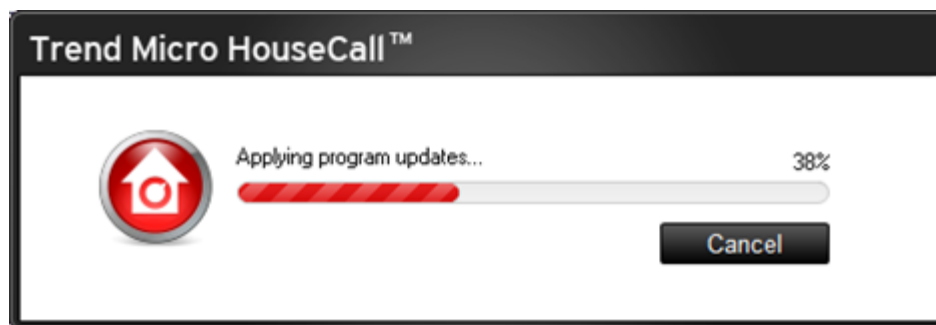




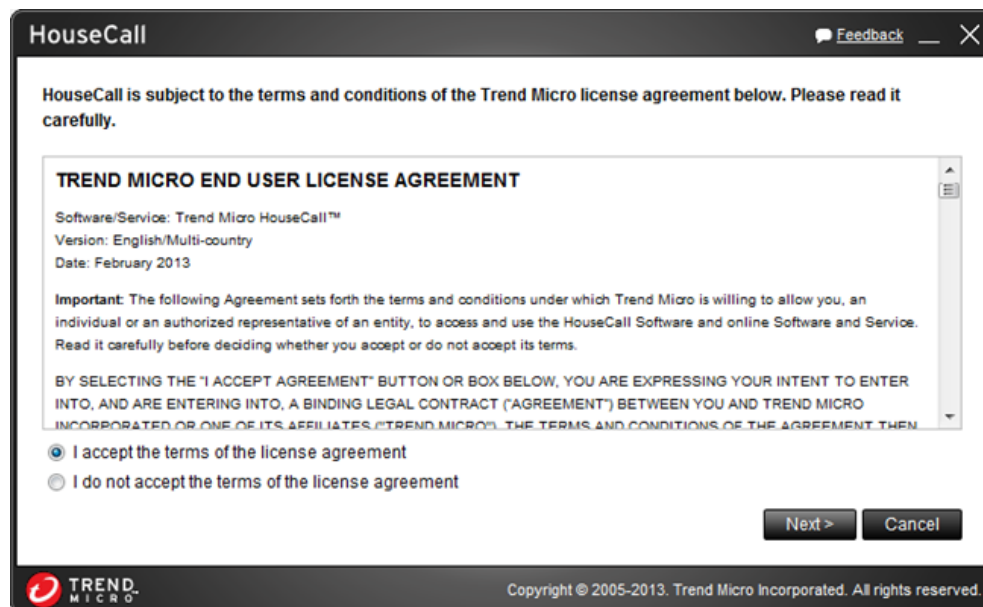
Scanning a machine for viruses and malware using HouseCall

To run an online scan using HouseCall, follow the steps below:

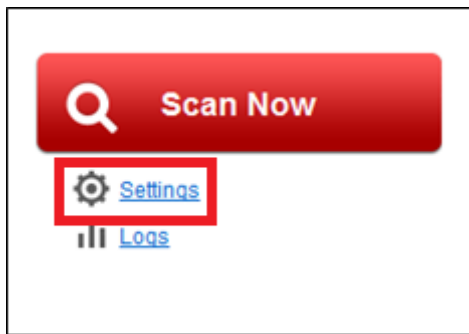
1. Download HouseCall and save it on your desktop.
2. Double-click HousecallLaucher, click **Yes** to run Housecall.
The HouseCall window will appear. Wait for HouseCall to download the necessary components to run on your computer.



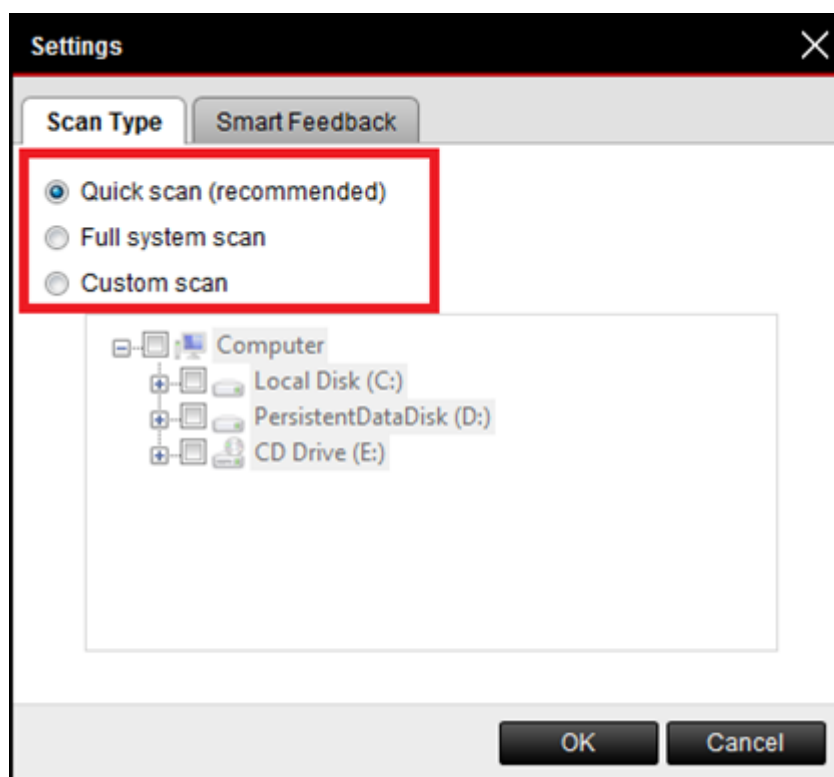
3. Read the license agreement.
4. Select **I accept the terms of the license agreement**, then click **Next**.



5. Click **Settings**.



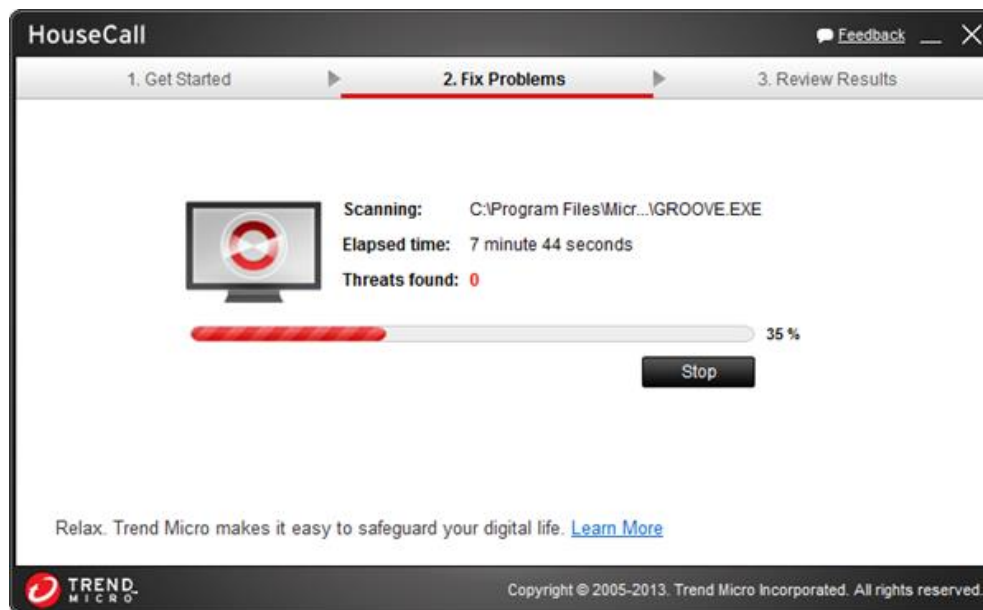
6. Click the **Scan Type** tab.
7. Tick the type of scan you want to run, then click **OK**.



Below are the different scan types:

- ✧ Quick Scan - The program runs a quick check on areas where malicious software (malware) is most likely to be found.
- ✧ Full System Scan - The program thoroughly checks all files and folders in your computer for viruses and spyware. This scan type may take a while depending on the size and quantity of the files and folders in your computer.
- ✧ Custom Scan - The program allows you to select which files and folders you want to scan.

8. Click **Scan Now**.



Wait for the scan to finish. A summary of threats found on your computer and the actions taken against detected malware is displayed.

9. Click the **X** button on the upper right corner of the window to close.

END