

Kaspersky Virus Removal Tool

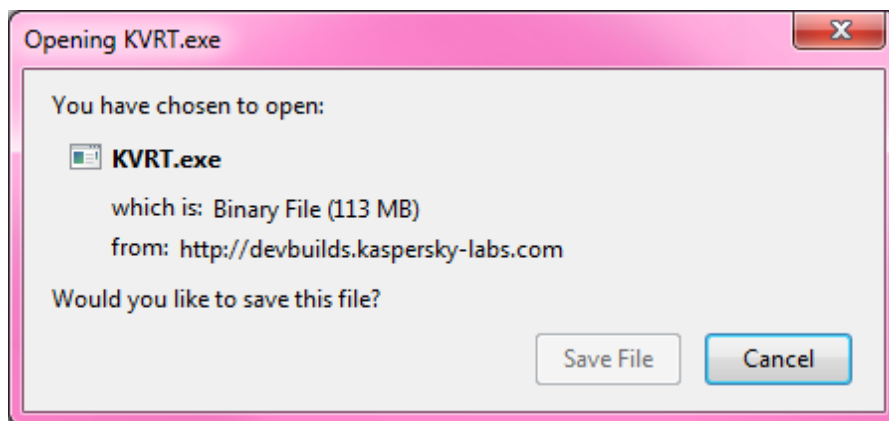
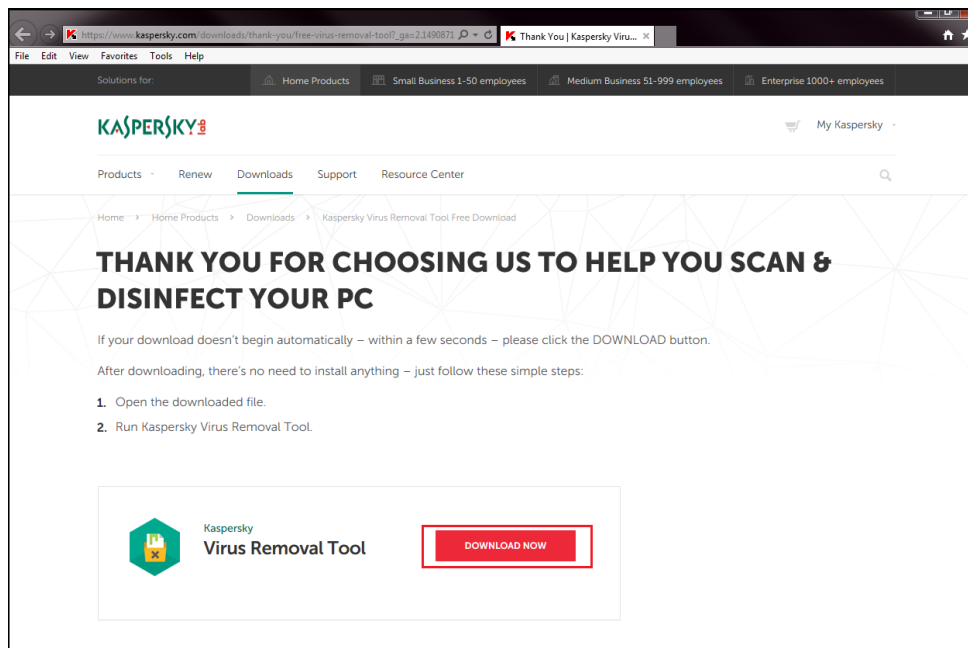
User Guide

1. How to download Kaspersky Virus Removal Tool

Kaspersky Lab installation packages are available for download at any time.

You can download and save the **Kaspersky Virus Removal Tool** from the <https://www.kaspersky.com/downloads/thank-you/free-virus-removal-tool>

Or click <http://devbuilds.kaspersky-labs.com/devbuilds/KVRT/latest/full/KVRT.exe>



2. How to execute Kaspersky Virus Removal Tool

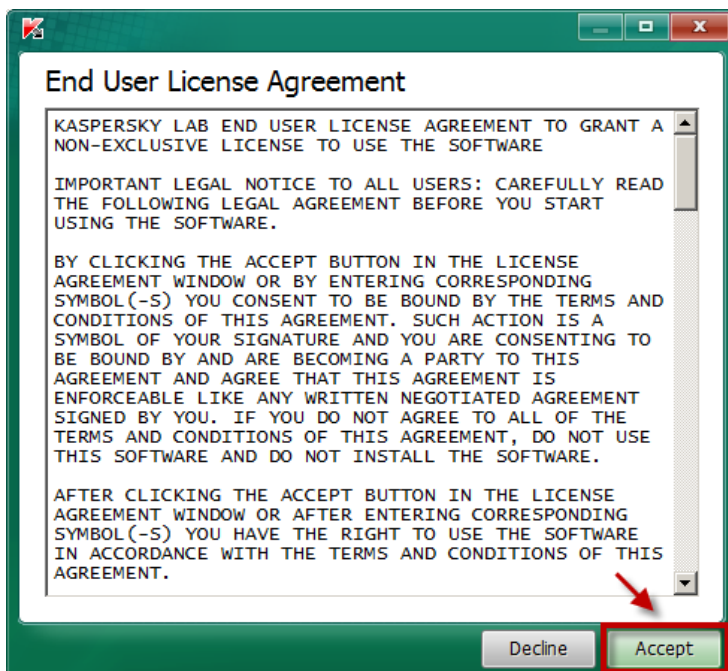
Kaspersky Virus Removal Tool does not require installation. Before executing the tool, you are recommended to do the following:

- Close all running applications.
- Make sure your computer meets the configuration requirements (<http://support.kaspersky.com/8524>) of **Kaspersky Virus Removal Tool**.

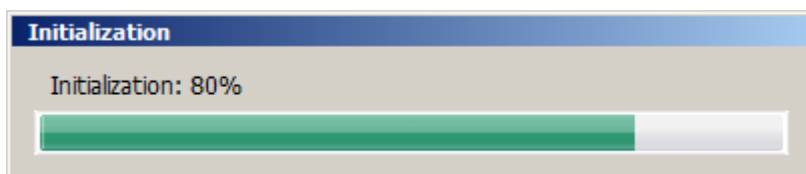
1. Double Click to open the downloaded file and allow the program to mark changes to this computer.



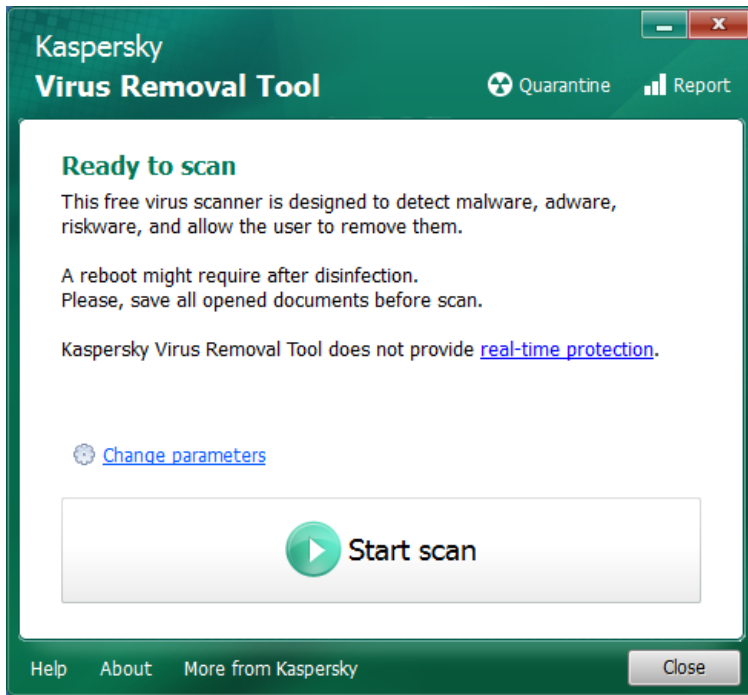
2. Read the License agreement: <http://support.kaspersky.com/8530> and click “Accept” if you accept its terms.



3. Wait until the initialization is complete.

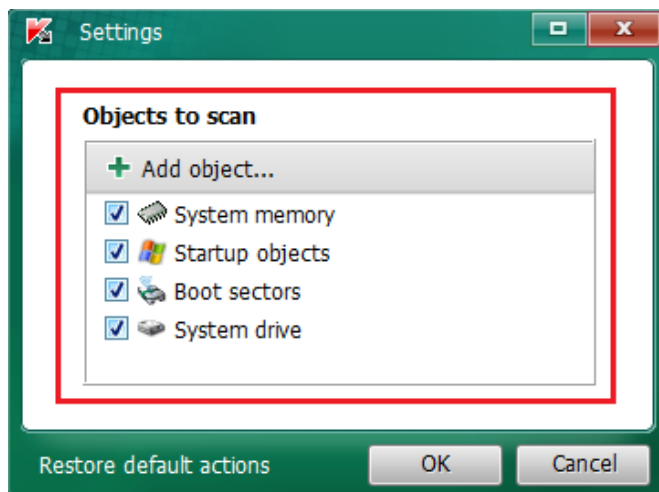
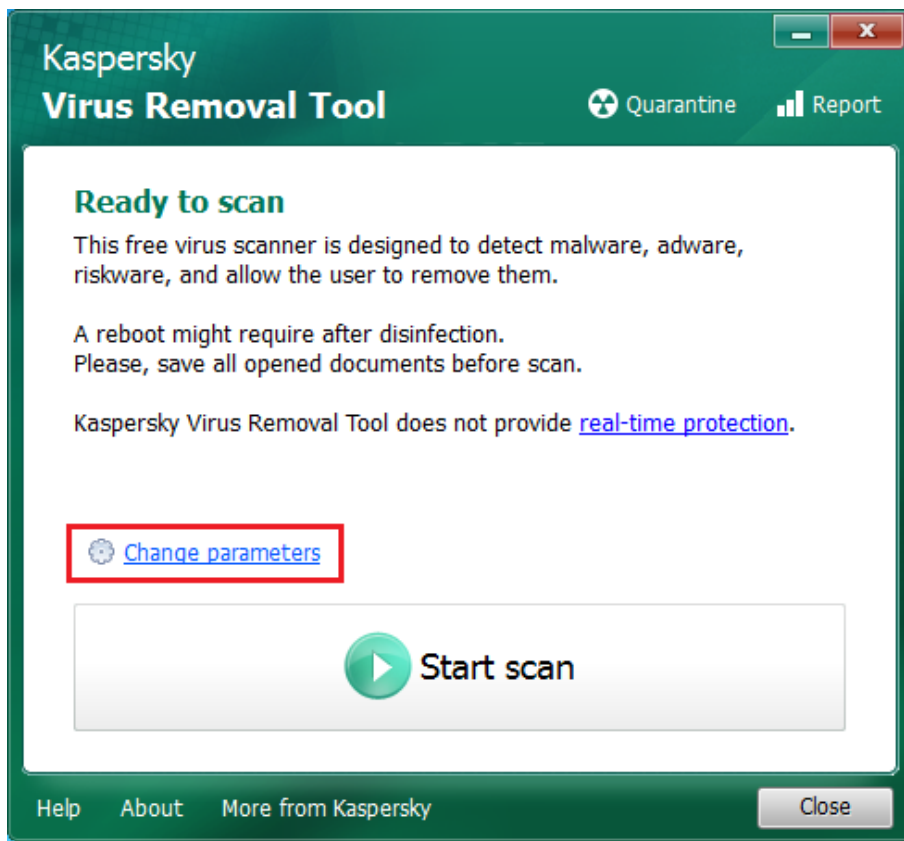


4. Now you can use **Kaspersky Virus Removal Tool**.



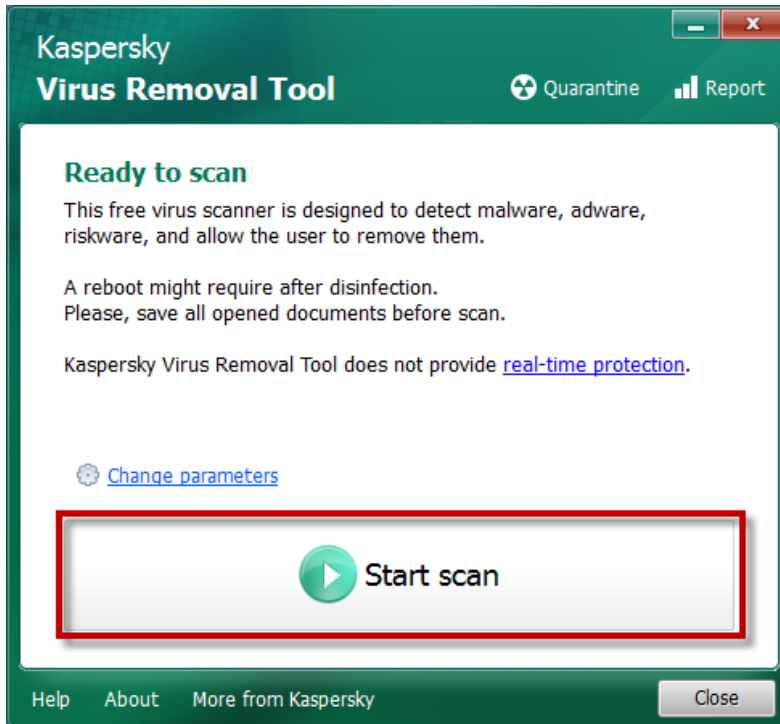
3. How to start a scan in Kaspersky Virus Removal Tool

1. Click Change parameters to settings Object(s) to be scanned.

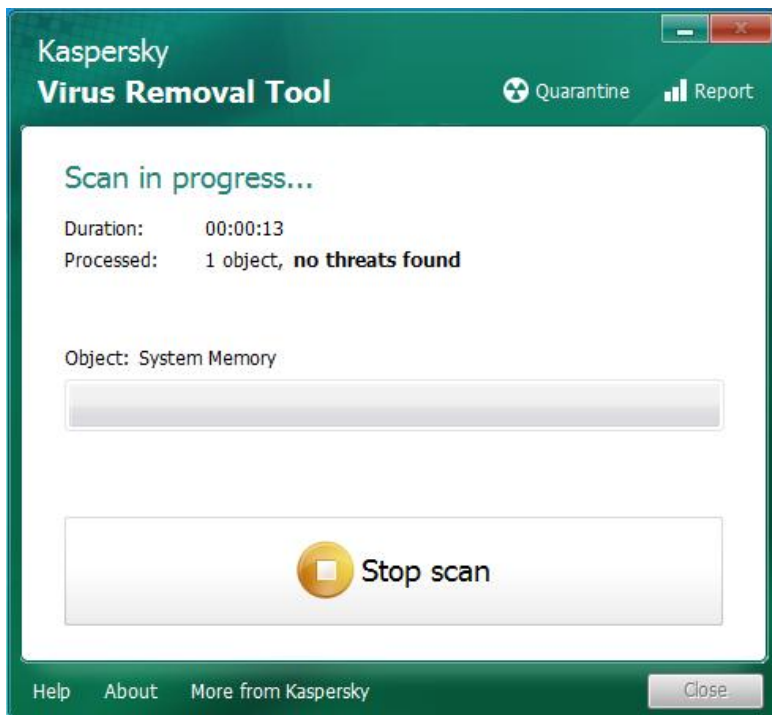


Click **OK** after you finish selecting the object(s)

2. Click the **Start scan** button.



3. Wait until the scan is complete.

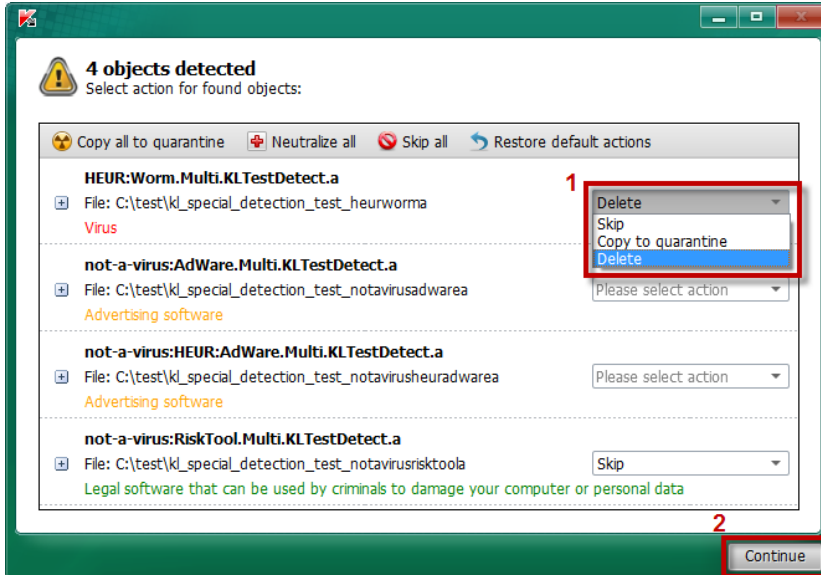


4. If **Kaspersky Virus Removal Tool** has detected harmful objects, you will need to specify actions to be applied to the objects in the following dialog window.

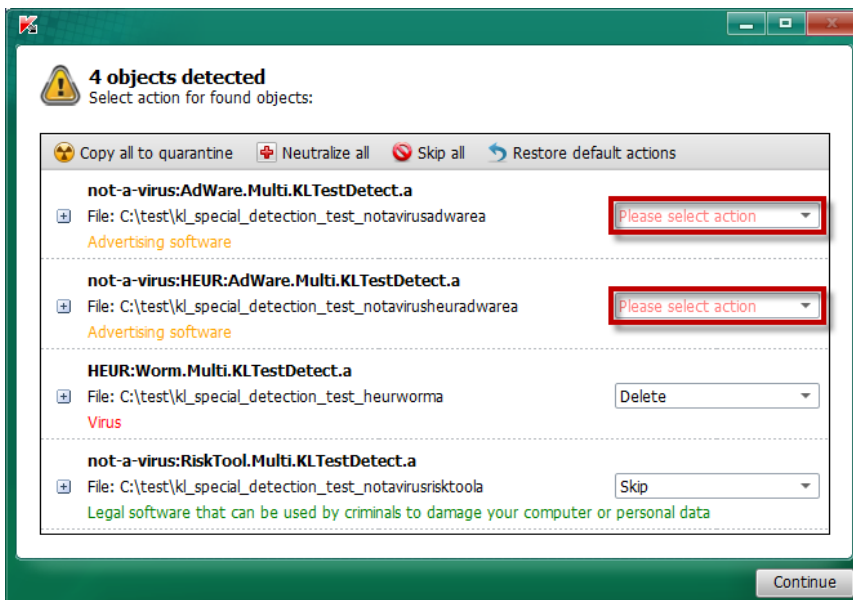
Select **Delete** to delete the harmful object

Select **Skip** to take no action to the harmful object

Select **Copy to quarantine** to move the harmful object to quarantine area



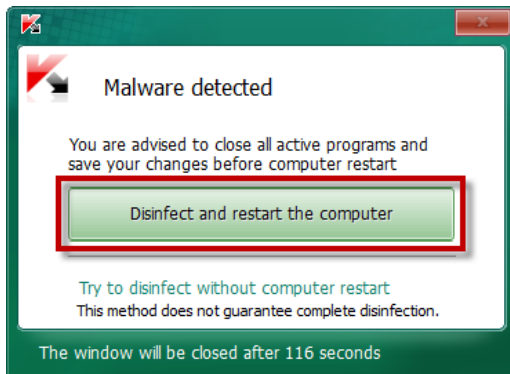
Please note: If you have not specified an action for some objects on the list, an error message will be displayed. Click **OK** and specify actions for all objects, then click **Continue**.



5. In case of an active infection, the "**Malware detected**" message will be displayed. Disinfection with computer restart will automatically start in 120 seconds after the dialog appears (you can see the countdown at the bottom of the window). If you need more time to save your data and close the running applications, **click the countdown** to stop it.

- ◆ **Disinfection with restart**

To restart the computer and disinfect it, click **Disinfect and restart the computer**. After the computer has been blocked, the utility will disinfect your computer and restart the system. Then Kaspersky Virus Removal Tool starts automatically and scans the computer again.



Please note: during the disinfection and system restart, you will not be able to perform operations with files and the system registry. It is strongly recommended that you save all open documents.

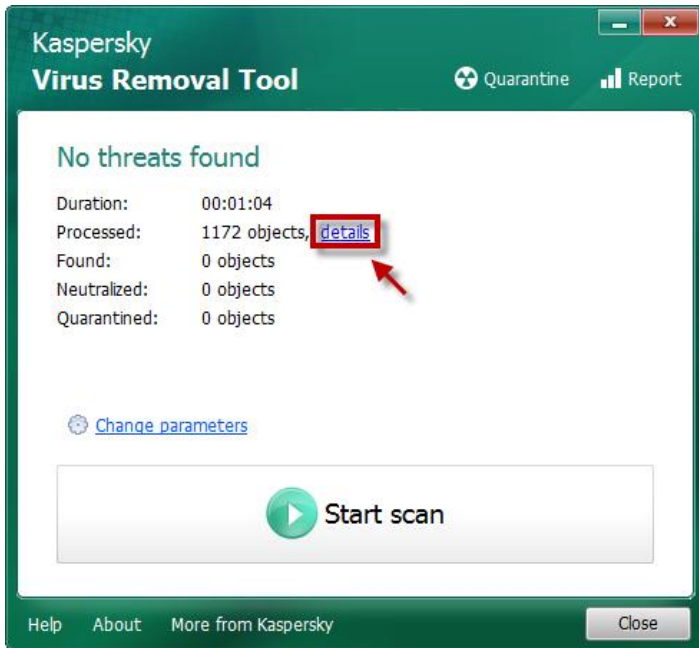
- ◆ **Disinfection without restart**

If it is not possible to restart the system, click **Try to disinfect without computer restart**.



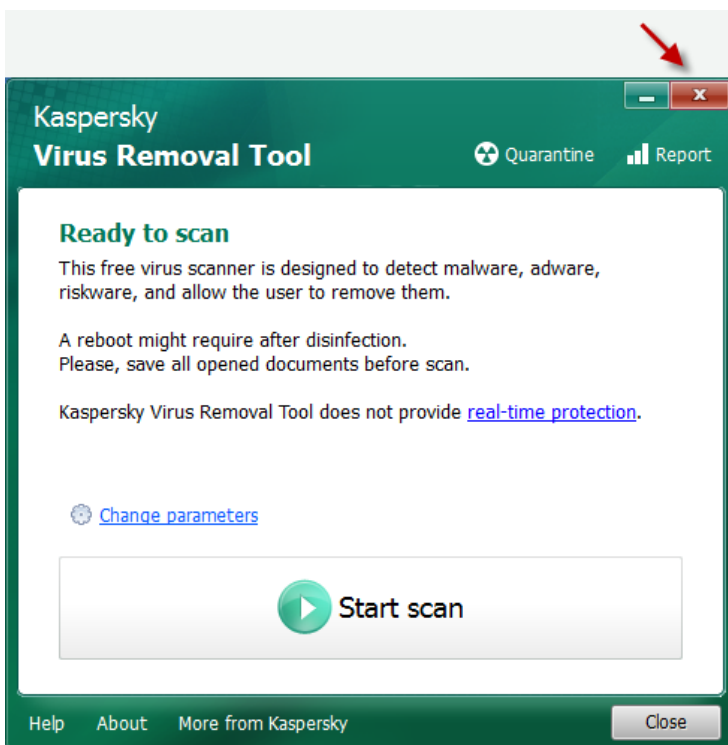
Please note: Successful disinfection is not guaranteed if you use this option.

6. To view the scan details, click the **details** link



7. Scan and removal finished.

8. To exit **Kaspersky Virus Removal Tool**, click the **Close** button or the cross button in the upper-right corner of the utility window.



Contact technical support at 3693 4668 or support@kaspersky.com.hk for question.